

## Electronic Acknowledgement Receipt

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| <b>EFS ID:</b>                              | 8517999   |
| <b>Application Number:</b>                  | 09675597  |
| <b>International Application Number:</b>    |   |
| <b>Confirmation Number:</b>                 | 9867  |
| <b>Title of Invention:</b>                  | System and method of using a phone to access information in a call center |
| <b>First Named Inventor/Applicant Name:</b> | Eric James  |
| <b>Customer Number:</b>                     | 24628   |
| <b>Filer:</b>                               | James A. Scheer/mawish elahi  |
| <b>Filer Authorized By:</b>                 | James A. Scheer   |
| <b>Attorney Docket Number:</b>              | 99EC036/77527   |
| <b>Receipt Date:</b>                        | 28-SEP-2010   |
| <b>Filing Date:</b>                         | 29-SEP-2000   |
| <b>Time Stamp:</b>                          | 17:30:25  |
| <b>Application Type:</b>                    | Utility under 35 USC 111(a)   |

### Payment information:

|  |                 |
|--|-----------------|
| Submitted with Payment                   | yes             |
| Payment Type                             | Deposit Account |
| Payment was successfully received in RAM | \$1300          |
| RAM confirmation Number                  | 4303            |
| Deposit Account                          | 230920          |
| Authorized User                          |                 |

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.20 (Post Issuance fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

## File Listing:

| Document Number | Document Description | File Name    | File Size(Bytes)/Message Digest                       | Multi Part /.zip | Pages (if appl.) |
|-----------------|----------------------|--------------|---|------------------|------------------|
| 1               | Extension of Time    | 77527EOT.PDF | 86025<br>8fce086b230a3c31216e07ad8a05f45e4c76<br>8997 | no               | 1                |

### Warnings:

### Information:

|   |   |              |   |    |   |
|---|---|--------------|---|----|---|
| 2 | Request for Continued Examination (RCE) | 77527RCE.PDF | 91366<br>6ebd71d31c29ba4261a8bede4c684d80a3<br>7a7b2b | no | 2 |
|---|---|--------------|---|----|---|

### Warnings:

This is not a USPTO supplied RCE SB30 form.

### Information:

|   |                       |                    |  |    |    |
|---|-----------------------|--------------------|--|----|----|
| 3 | Amendment After Final | 77527Amendment.PDF | 508760<br>507740b98d947a5cd9c62c6c38b93ddfa50<br>b457e | no | 12 |
|---|-----------------------|--------------------|--|----|----|

### Warnings:

### Information:

|   |                         |              |   |    |   |
|---|-------------------------|--------------|---|----|---|
| 4 | Fee Worksheet (PTO-875) | fee-info.pdf | 31494<br>aac6c4a4394f7321fb165dcce7eb0a1e7ff41<br>299 | no | 2 |
|---|-------------------------|--------------|---|----|---|

### Warnings:

### Information:

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|-------------------------------------|--------|
| <b>Total Files Size (in bytes):</b> | 717645 |
|-------------------------------------|--------|

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.